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	IMPLEMENTING A PHEOC	
16	A clear operational structure based on the IMS and comprising (i) Manage- ment, (ii) Operations, (iii) Planning, (iv) Logistics and (v) Finance and Adminis- tration functions is in place	
	Staff, trained in emergency response management and mission-critical public health activities and objectives, are available to fill key PHEOC roles at all times	
	A roster of incident managers is maintained	
	The PHEOC facility manager has been appointed	
	The information manager has been appointed	
17	The PHEOC has the capability to:	
	prepare public health alerts	
	conduct web surveillance to detect and correct of rumours, public and interest group concerns and media misinformation	
18	<ul> <li>Infrastructure, personnel and procedures are in place sufficient to support IHR (2005) notification requirements (surveillance, detection, reporting, IHR focal point)</li> </ul>	
	The PHEOC has the capability to produce and share a common operational picture	
19	The PHEOC has the capability to direct and support logistical operations for the acquisition, storage, transportation and delivery of PPE, medical equipment, pharmaceuticals, laboratory supplies and medical countermeasure supplies for public health emergency responses in country	
20	The PHEOC has the capability to provide logistical and operational support for team(s) and protect the health and safety of deployed teams	
21	Administrative policy has been formulated to support emergency contracting, hiring, procurement and management of donor funds.	

	CORE COMPONENTS OF A PHEOC		
	Plans and procedures		
22	PHEOC plans (EOC plan and CONOPS) have been approved		
23	The PHEOC plan/handbook for staff includes:		
	A concept of operations		
	Map of the PHEOC workstations, rooms and inventories of equipment		
	Routine staffing requirements		
	Standard operating procedures		
	Forms and templates for data collection, reporting, briefing etc		
	Documentation and records management processes		
	Role descriptions and job aids for PHEOC functional positions		
	Response levels and thresholds		
	Activation, scaling, deactivation thresholds and procedures		
	Contact information for key officials and PHEOC personnel		
	Notification and communication protocols with host agency, response organi- zations and partner agencies.		
24	Procedures and equipment are in place to establish and maintain communi- cations between the IHR Focal Point and WHO Regional and Headquarters offices		
25	Where relevant, hazard-specific response annexes have been developed to address chemical, infectious disease, radiological or food and water safety threats.		
26	Procedures in place for credentialing and permitting access for health professionals from other jurisdictions to operate in-country		
27	The PHEOC has a Business Continuity Plan (Continuity of Operations Plan) which includes:		
	Priority functions that need to be maintained		
	Key personnel that are needed to implement the plan		
	Alternative/backup PHEOC site(s) and relocation plans		
	Records and data management procedures		
	Processes for maintaining critical external communications		
	Activation, notification and deactivation procedures		
28	The PHEOC has a communications plan for emergency public information and warning that outlines:		
	Triggers for issuing information to general public or specific audiences		
	Message templates for priority threats		
	Roles and responsibilities for communications staff		
	Procedures for developing and approving new messages		
	Procedures for issuing risk communications using traditional media, official social media accounts and agency website posting.		
	Process for developing linguistically and culturally appropriate messages.		
	Approval authorities for external messages.		

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Deactivation and demobilization plans describe procedures for notification, closing procedures, debriefings, records management, restoring and repatriating staff and supplies to pre-incident levels or to regular roles.

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